

STUDENT SATISFACTION SURVEY 2020-21

Analysis of feedback of Satisfaction level of students (2020-21)

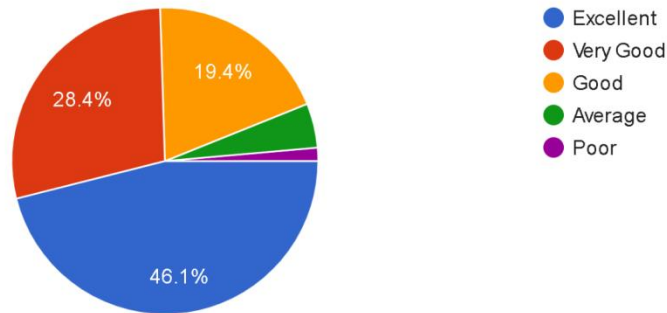
The comprehensive feedbacks were collected through Google form to know the satisfaction level of the students with regard to teaching process, infrastructure, facilities and attitude from student's angle. So that feedback mechanism could truly contribute to the overall spirit of teaching and learning in our institution.

The seventeen factors/Questions constitute each questionnaire and their analysis is as follows:

1. Punctuality of Teachers

Punctuality of Teachers

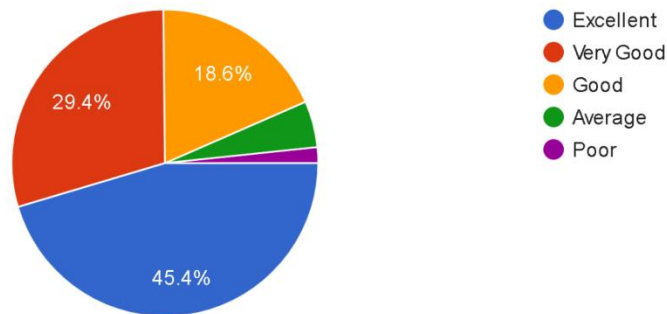
1,498 responses



2. Quality of Teaching

Quality of Teaching

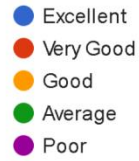
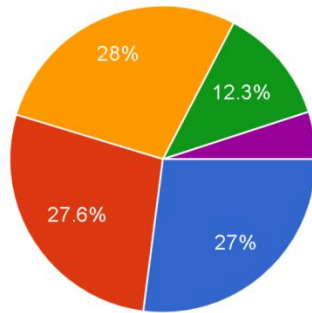
1,498 responses



3. Student Facilities

Student Facilities

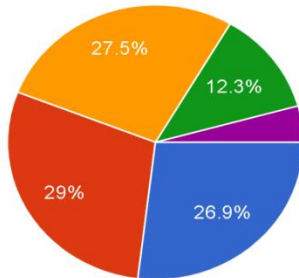
1,498 responses



4. Cleanliness of Campus

Cleanliness of campus

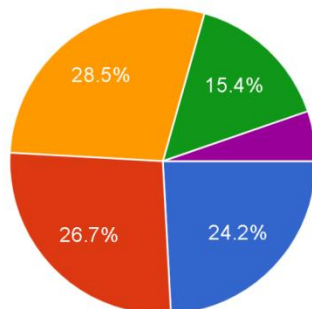
1,498 responses



5. Cleanliness of rooms

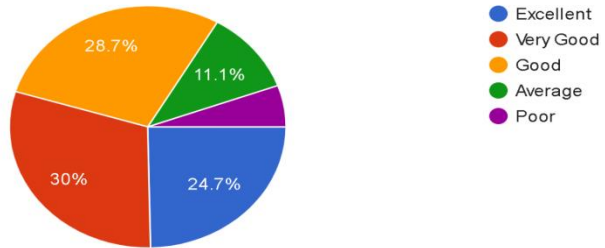
Cleanliness of rooms

1,498 responses



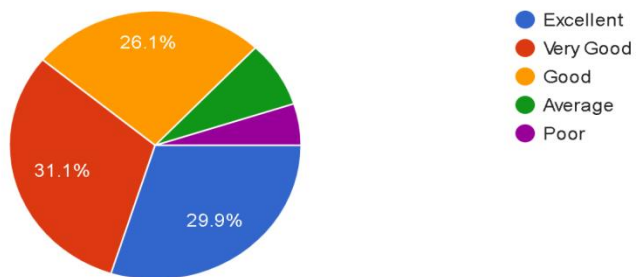
6. Co-curricular Activities in the college

Co-curricular Activities in the college
1,499 responses



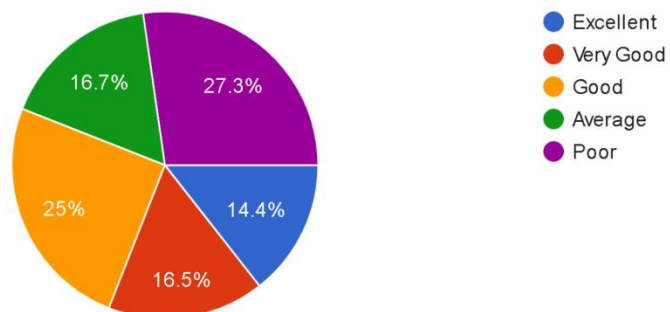
7. Library Facilities

Library facilities
1,499 responses



8. Internet Facility

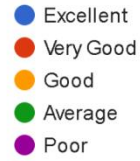
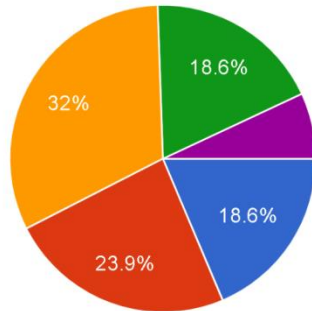
Internet facility
1,499 responses



9. Canteen Facility

Canteen facility

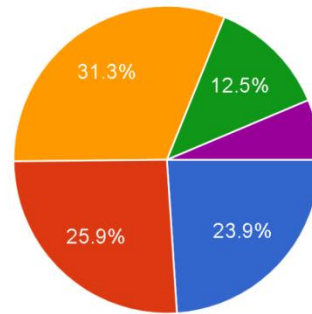
1,499 responses



10. Lab Facilities in College

Lab Facilities in college

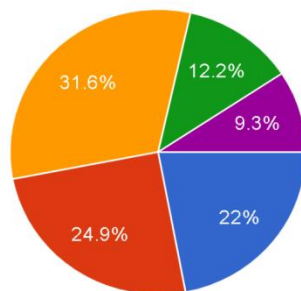
1,499 responses



11. Sports facility in the college

Sports facility in the college

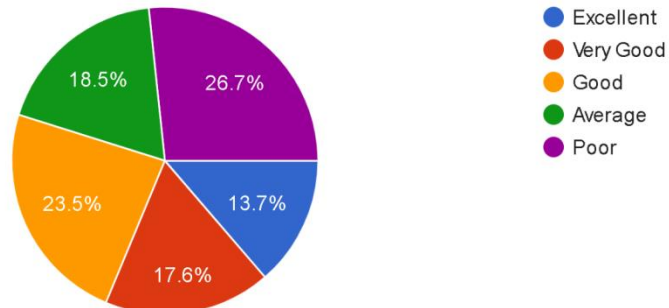
1,499 responses



12. Toilet facilities in College

Toilet Facilities in College

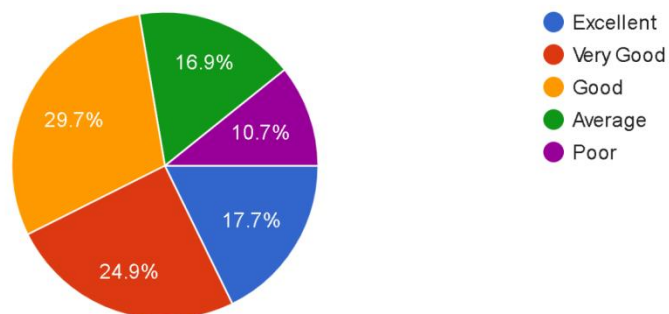
1,499 responses



13. Water drinking Facilities

Water drinking facilities

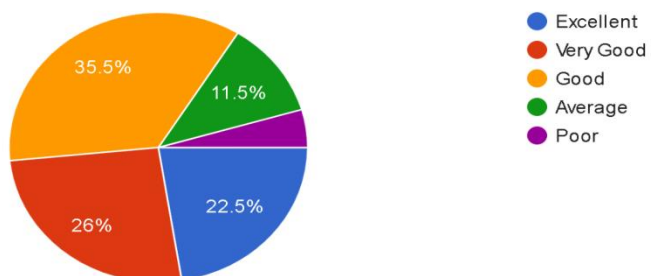
1,499 responses



14. Non-Teaching Staff Attitude

Non Teaching staff Attitude

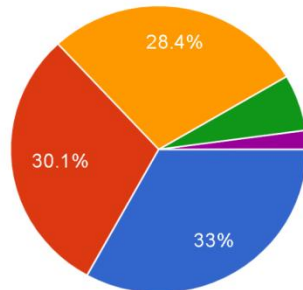
1,499 responses



15. Teaching Staff Attitude

Teaching staff Attitude

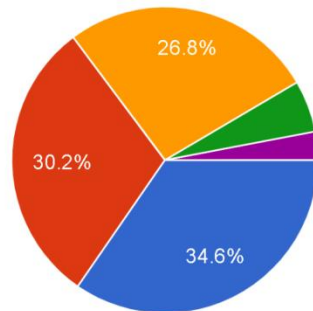
1,499 responses



16. Principal Attitude

Principal Attitude

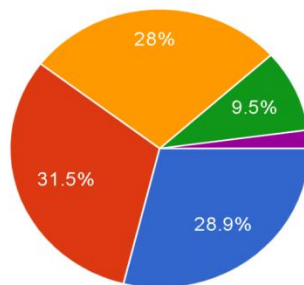
1,499 responses



17. Overall rating of the college

Overall rating of the college

1,499 responses



The above results of Student Satisfaction Questionnaire were calculated for the session 2020-2021 for all the departments in the college. And, the sample of 1499 students randomly analyzed filled in the college through Google forms. The criterion taken for choosing the students was that those students were selected, whose attendance was above 75% and who appeared for mid-term examinations. The methodology was adopted, so that the tool could not be used as a tool of fault finding of various stakeholders employed in the college. Rather, the emphasis was given to improve the overall satisfaction level of students by quality teaching, appropriate conduction of classes on time and better facilities in terms of library, lab facilities, sports facilities, toilets, Internet, water drinking etc. And, to see whether that the attitude of teaching and non-teaching was appropriate and conducive to provide quality education to the students.

If we saw the overall satisfaction level of the students with regard to infrastructure and behavior of staff, nearly 88.4 % student's responses fell in excellent, very good and good, for the overall rating of the college indicating that the college was doing a good job with the students. Also, the maximum responses of the student's w.r.t attitude of officials {Teaching (91.54 %), Non-Teaching (84 %) including Principal (91.6 %)} of the college fell in excellent, very good and good indicating a positive attitude reflection. The majority of student's responses w.r.t punctuality of Teachers (93.6%) and quality of teaching (93.4 %) fell in excellent, very good and good highlighting the high academic standard laid by the teachers. With regards to student facilities, the responses of 82.6 % student fell in excellent, very good and good indicating that college was doing well in terms of amenities and conveniences in the college. Also, the majority of students (nearly 83.4 %) agreed that the cleanliness in institution was good. Though w.r.t cleanliness of rooms nearly 79.4 % student's responses fell in excellent, very good and good indicating that good hygiene was maintained in the classrooms. The maximum students (nearly 78.4 %) responses fell in excellent, very good and good indicating good sports infrastructure in the college. Also, 83.4 % students responses in the survey w.r.t Co-curricular activities fell in excellent, very good and good indicating good all around development of students within the college in non –academic pursuits.

With regards to infrastructure in college, maximum student's opinion for Library Facilities (87.1 %), Internet Facility (55.9 %), Canteen Facility (74.5 %), Lab Facilities in college (81.1 %), Toilet Facilities in College (54.8 %) and Water Drinking Facilities (72.3 %)

fell in excellent, very good and good. Though surely the responses of students w.r.t their satisfaction from the college infrastructure indicated some major improvements in terms of infrastructure i.e. Internet Facility, Canteen Facility, Lab Facilities, Toilet Facilities and Water Drinking Facilities.



Principal
Govt. College
Dharamshala (H.P.)